

BRUCE G. ZIPF  
PRESIDENT & CEO



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Hughes/Shelton Team  
Jeff Shelton  
Coldwell Banker Residential Real Estate  
Westshore  
5010 W Kennedy Blvd Ste 200  
Tampa, FL 33609

Dear Jeff:

Congratulations on being a part of NRT's Top 100 Teams in the third quarter of 2010. Given the ongoing challenges of today's real estate market, this is a notable achievement indeed. You have demonstrated perseverance, focus and the ability to achieve extraordinary results.

To put this distinction in perspective, your team ranked 56 out of our approximately 1,400 teams across the country.

Your commitment to excellence and dedication to unparalleled customer service are winning combinations for both you and for NRT. I thank you for that dedication and am honored to work with you as part of the NRT family.

I wish you continued success in the coming year.

Sincerely,

A handwritten signature in black ink, appearing to read 'B Zipf', is written over the typed name.

Bruce Zipf